

Product **Company** Ferguson Menzies
Brand Opus Lubricants
Product Synopus Nova Ultra 5W/30

Case No VLS010101

Non Compliance

The Datasheet claims ACEA A1/B1, A3/B4, A5/B5

The HTHS (ASTM D 4683) requirement for A3/B4 is > 3.5.

The HTHS for A1/B1 & A5/B5 is > 2.9 & < 3.5.

These claims are mutually exclusive of each other.

The Datasheet claims ACEA A3/B4.

The TBN value on the Datasheet is 7.9.

ACEA A3/B4 quote a TBN value of > 10.

The Datasheet claims ACEA A3/B4.

The Sulphated Ash content claimed on the Datasheet is 0.78 %.

ACEA A3/B4 requires it should be >1.0 & <1.6

The Datasheet claims RN 0720 and M2C 934 -B.

The Sulphated Ash content claimed on the Datasheet is 0.78 %.

RN 0720 requires < 0.5 and M2C 934 - B requires 0.5 Max Sulphated Ash content.

Sulphated Ash Content

The Sulphated Ash content claimed on the Datasheet is 0.78 %.

Independent testing showed Sulphated Ash content to be 0.81%

As At 15th September 2014 the Technical Data sheet for this product now represents the product being sold. The case has been **resolved**.

As at 6th October 2014 a advert for the above product has been published with original inaccurate labelling. This case is now **unresolved** pending discussions with Ferguson & Menzies.

As at 8th October 2014 an apology to customers for the incorrect advert was posted on the Ferguson & Menzies website. This case is now **Resolved Subject to ongoing monitoring**.

